* Why can’t I login to nexusgroup00.umiacs.umd.edu?
* How do I configure the UMIACS VPN for my computer?
* My UMIACS VPN doesn’t work. Why?
* What do I need to do to get a UMIACS account?
* What resources does my PI/lab provide me access to in UMIACS?
* Where is the HDMI cable for my desk?
* What is the Nexus?
* Where can I store my files?
* How do I change my password?
* What is Duo and why do I need to enroll?
* Where are data sets located?
* What software is available?
* How do I use the cluster?
* What is SLURM and how to use it?
* What GPU's are available in UMIACS?
* How do I get access to the printer room?
* How do I get access to GitLab?
* How do I get access to a lab/conference room?
* How do I print from my laptop?
* How do I get more space for my homedirectory?
* What options are there for hosting webpages (statically generated? Custom backend?)
* How do I get sudo access to run docker?
* How to access an object store?
* How do I access my scratch or project directory?
* How do I install software on my UMIACS computer?
* How do I convert my workstation to self-support?
* How do I get physical equipment for my desk?
* Can I borrow <x> item from the UMIACS Help Desk?
* How do I get the internet on my personal device from the jacks?
* How to contact Staff?
* Where is the Help Desk?
* I want to order <something>. What should I do?
* What Operating Systems do you support?
* How do I download my UMIACS data?
* How do I change my desk?
* How long can I borrow a laptop for?
* How to restore accidentally deleted files?
* What C/C++ compilers are available?
* How to install Java on my machine?
* How to create Python virtual environment?
* I submitted an account request but can’t login, how do I fix this?
* Can I give someone access to my project directory?
* Where can I save files?
* What is a scratch directory?
* What is the difference between a scratch directory and a project directory?
* How do I update my Pi/sponsor?
* Can I upload a dataset to a dataset directory?
* How do I request a project directory?
* What is the difference between a UMIACS supported host and a self-supported host?
* Can I convert my desktop to self-supported?
* How do I see my directory’s quota?
* How do I check how much free space is in my directory?
* How do I restore a file from a snapshot?
* What happens to my UMIACS account after I graduate?
* My UMIACS account was deleted, how do I get my files?
* Why isn’t my SLURM job running?
* How do I check the status of my SLURM job?
* Why did my SLURM job fail?
* How do I request an interactive SLURM job?
* How do I request a job with a \_\_\_\_\_ GPU?